



OFFICER REPORT TO LOCAL COMMITTEE (MOLE VALLEY)

ADULT SOCIAL CARE IN MOLE VALLEY

07 DECEMBER 2010

KEY ISSUE

To share information on Adult Social Care in Mole Valley. To provide information on the transformation of Adult Social Care. To identify opportunities of working together locally.

SUMMARY

Adult Social Care provides services for adults with physical and sensory disabilities, learning disabilities and older people. The majority of the people we support are Older People.

We are in the process of transforming our services to ensure that we are in shape to deliver Self Directed Support and personalisation. This has come about through the Government White Paper 'Our Care Our Health Our Say' which states people need more control and independence over the care they receive. The Personalisation agenda is further outlined in the Department of Health paper 'Putting People First: A shared vision and commitment to the transformation of Adult Social Care.

OFFICER RECOMMENDATIONS

The Local Committee (Mole Valley) is asked to agree that:

- (i) For the Local Committee to identify if there are places and/or key groups that would find it beneficial for Adult Social Care to provide an "outreach" or surgery style service in order to improve access to our service.
- (ii) For the Local Committee to comment on if it would be useful for Adult Social Care to engage specifically with LINKs and Leatherhead common areas.

- (iii) For the Local Committee too consider whether, and how, they might want to engage locally with Adult Social Care.
- (iv) For the Local Committee to have an opportunity to comment on and contribute to the transformation agenda in Adult Social Care.

1 INTRODUCTION AND BACKGROUND

- 1.1 Adult Social Care provides advice and information and signposting to services. We have a duty to provide assessments of peoples social care needs. The range of services we provide include, advice and information, professional support and assessment, Reablement Services and provision of funded community based support and residential/nursing care.
- 1.2 We aim to maximize and promote peoples wellbeing and independence, by supporting them to make the choice of care that is right for them to:-
- Live independently and safely
 - Have as much choice and control over their lives as possible
 - Find out about information, services and support available and how to access them
 - Be safe from abuse
- 1.3 Adult Social Care provide a universal service of advise, information and signposting for any Surrey resident. We provide funded services for people who are assessed under our eligibility criteria as substantial risk (National Fair Access to Care criteria– FACs). Access to our service is via a central contact number, 03456 009 009.
- 1.4 We lead on the provision of reablement in partnership with Central Surrey Health. This service provides community based support to enable people to remain as independent as possible in their own homes. It is aimed at preventing admission to hospital and facilitating hospital discharges. This service has been in place since 2006 and we currently have 448 people open to our reablement program.
- 1.5 Over the last year we have provided reablement for 1137 people and achieved the outcome of supporting 93% (1057) to remain independent in their own home. We currently provide support in our long-term service for 823 Mole Valley residents.
- 1.6 The Adult Social Care Transformation agenda includes the shift to Self Directed Support. This is part of the drive away from the one size fits all model to make personalisation the cornerstone of public services. This includes a strategic shift toward early intervention and prevention. Self Directed Support will begin implementation in Mole Valley in December 2010.
- 1.7 Surrey County Council in partnership with Mole Valley District Council and three other boroughs in Surrey have initiated a telecare project. The Leader of SCC has made £50,000 available to fund the project. The aim

is to provide people with telecare to help support them and their carers in the community. It offers 6 months free service for those who participate. The participants will have an opportunity to be involved in the evaluation of the effectiveness of the telecare equipment to inform if this is something that helps people and something that people want.

- 1.8 Each of these examples would not be possible without close working with our partners. We work with a wide range of groups and organisations. The partnership arrangements range from contracted and grant funded services, to undertaking co-design of future services and helping to set up community-based initiatives.

2 OPTIONS

- 2.1 This report offers members an opportunity to be appraised and comment on the current work in Adult Social Care and the forward-looking transformation agenda.

3 CONSULTATIONS

- 3.1 As stated above Adult Social Care is committed to developing co-design and working with partners, and we continue to identify any opportunities that may arise. We work with a range of voluntary organisations and health partners. We work directly with Central Surrey Health to provide community based reablement. Our other key partners include Alzheimer's society and carer organisations.
- 3.2 Adult Social Care will be hosting a number of events at District and Borough level to identify how local key stakeholders and businesses can engage with the Self Directed support agenda. The engagement event for Mole Valley is on the 10th December 2010 at Dorking Halls.

4 FINANCIAL AND VALUE FOR MONEY IMPLICATIONS

- 4.1 Adult Social Care directly contributes to funding for local services. Examples include, Mole Valley District Council for transport and bathing services; funding for Alzheimer's Society outreach workers and day service in Dorking and carer support workers including back care advisors.
- 4.2 Adult Social Care has implemented a medium term financial plan for the next 3 years. This is aiming to achieve financial efficiencies across the whole service. Our Service Delivery, Transformation and Commissioning colleagues are working on a number of key projects. For this year the focus has been on remodelling the workforce and front-line aligning it with District and Boroughs. This is underway currently and is on target to meet the efficiency savings for 2010/2011.

4.3 At the time of this report being written Adult Social Care are working with corporate services to analyse the full impact of the Comprehensive Spending Review.

5 EQUALITIES AND DIVERSITY IMPLICATIONS

5.1 Adult Social Care is subject to scrutiny by Surrey County Councils equalities and diversity processes and aim to meet the needs of its most vulnerable residents.

6 CRIME AND DISORDER IMPLICATIONS

6.1 There are no implications for Adult Social Care

7 CONCLUSION AND RECOMMENDATIONS

7.1 The aim of this report is to raise awareness of what Adult Social Care currently provide and to identify any areas for local development and partnership working.

8 REASONS FOR RECOMMENDATIONS

8.1 The recommendations are considered to be the most appropriate way in which Members can actively support Adult Social Care initiatives in partnership locally.

9 WHAT HAPPENS NEXT

9.1 Should members agree the recommendations, their comments will be taken into account in future planning and partnership working and their support will be sought in the promotion and marketing of future schemes. The Senior Manager will act as a link to enable a central contact point for members.

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BACKGROUND PAPERS:

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